

California State Retirees Board of Directors Meeting

February 22, 2018 9:00 a.m. – 5:00 p.m.

Holiday Inn 300 J Street Sacramento, CA 95814 (916) 446-0100

Board of Directors Meeting Agenda

- 1. Call to order by President Tim Behrens at 9:00 a.m.
- 2. Salute to the Flag
- 3. Swearing in of District Director D & E
- 4. Roll Call:

Tim Behrens, President, Chapter 35
Stephanie Hueg, Executive Vice President, Chapter 23
J.W. (Jay) Jimenez, Vice President, Chapter 34
Gerald "Jerry" Fountain, Chief Financial Officer, Chapter 11
Sharon Stoltzman, District A Director, Chapter 20
Susanne Paradis, District B Director, Chapter 36
Mary McDonnell, District C Director, Chapter 03
S. E. Riazi, District D Director, Chapter 14
Keith Umemoto, District E Director, Chapter 15
Connie Lira, District F Director, Chapter 16
Gaspar Luna Oliveira, District G Director, Chapter 17

		<u>Page</u>
5 .	Introductions, Agenda Changes/Corrections and Unscheduled Items	Oral
6.	October 26, 2017 Board Meeting Minutes	3
7.	Approval of October 26, 2017 Board Meeting Minutes	Oral
8.	President's Report of Activities	Handout
9.	Board Member Activity Reports	13
10.	Chief Financial Officer Report—Jerry Fountain	27
11.	Program Reports – HQ	Oral
12.	Committee Report Political Action Committee—Dick Mesa	Oral
13.	Blanning & Baker—Ted Toppin/Legislative Report	Oral
14.	CalPERS—Margaret Brown, Board Member (Time Certain 1:30 p.m.)	Oral
15.	Committee Reports a. Health Benefits Committee—Larry Woodson b. Finance Committee—Jerry Fountain c. Membership Committee—Merilee Colton d. Bylaws and Governing Rules Committee—Skip Hulet	Oral Oral Oral Oral
16.	Grant Report—Stephanie Hueg	28
17.	 New Business a. Presidents' Forum October 2017 Minutes b. Report on CSEA Board of Directors Meeting—Tim Behrens c. Unscheduled Items 	30 Oral Oral
18.	What's On Your Mind?	Oral
19.	. Adjourn	

This meeting will be recorded.

BOARD OF DIRECTORS MEETING

MINUTES

Hilton Arden West, Sacramento October 26, 2017

1. Call to order

The meeting was called to order at 9 a.m. by President Tim Behrens, who thanked members for their cards and flowers in the passing of his wife.

2. Salute to the Flag

The pledge of allegiance to the flag was led by Jenny Hayden.

3. Swearing in of District Director B

President Behrens administered the oath of office to Susanne Paradis, District B Director and Marilyn Hamilton, Chapter 36 President.

4. Roll Call

Members present were:

Tim Behrens, President, Chapter 35, District F

Stephanie Hueg, Executive Vice President, Chapter 23

J. W. (Jay) Jimenez, Vice President, Chapter 34

Gerald "Jerry" Fountain, Chief Financial Officer, Chapter 11

Sharon Stoltzman, District A Director, Chapter 20

Susanne Paradis, District B Director, Chapter 36

Mary McDonnell, District C Director, Chapter 3

Susan Sears, District D Director, Chapter 14

Keith Umemoto, District E Director, Chapter 15

Connie Lira, District F Director, Chapter 16

Gaspar Luna Oliveira, District G Director, Chapter 17

Headquarters was represented by Rocco R. Paternoster, Corinne Celentano, Dani Schenone, Jamee Villa and Renee Texeira.

5. Introductions, Agenda Changes/Corrections and Unscheduled Items

President Behrens introduced Marilyn Hamilton, CSEA Past President. Agenda item 10 (Chief Financial Officer Report) was moved to item 15B (Finance Committee); item 11 (Ted Toppin/Legislative Report) was moved to item 14B, and item 15D (Bylaws and Governing Rules Committee Report) was moved to item 7B.

<u>6. June 29, 2017 Board Meeting Minutes</u> – Printed minutes were in the agenda material.

7. Approval of June 29, 2017 Board Meeting Minutes

CSR 15/17/3 MOTION: Jimenez, second by Fountain - that the CSR Board of Directors approve the minutes of the June 29, 2017 meeting as printed. CARRIED.

7B. Bylaws and Governing Rules Committee (was agenda item 15D) Skip Hulet presented the committee's recommendations.

7B(1) Section 5.00 Duties of Officers and District Directors

CSR 16/17/3 MOTION: Sears, second by Jimenez – that the CSR Board of Directors approve the amended language in Governing Rules Section 5.05, deleting Section 5.05(b) and renumbering the remaining sections. CARRIED. A motion to add language under Governing Rule 11.05, providing that the salute to the flag shall be once a day, was defeated.

7B(2) Section 9.00 Chapter Elections

CSR 17/17/3 MOTION: Jimenez, second by McDonnell – that the CSR Board of Directors approve the language changes in Governing Rules Section 9.00 effective upon adoption. CARRIED.

8. President's Report of Activities

The President's printed report was distributed. President Behrens noted that a highlight was having success at CalPERS with affirmative responses concerning better customer service for our members with OptumRx. He also participated in a Membership Committee conference call.

9. Board Members' Reports of Activity

Printed activity reports from all Board members were distributed with the backup material. Stephanie Hueg added that CSR made great strides with CalPERS and she was very proud of Larry Woodson and the CSR Health Benefits Committee. A three-minute rolling talk with the SCORE group was very effective, and the CEO of OptumRx will be at the next PERS Board meeting. She also attended CARA's convention (California Alliance for Retired Americans), where CSR had five delegates. CARA is the state affiliate of the Alliance for Retired Americans, representing 1.2 million votes across the U.S. One issue we mutually support is SB 17.

Jay Jimenez noted that he had not traveled as much due to car problems but is back in the saddle now.

Jerry Fountain noted that his printed report was distributed along with handouts. He attended a number of different chapter meetings, where his primary job is to pass on financial information and is able to answer questions on a one-on-one basis. He also

shares information on issues that are agreed to by the board and information from the CalPERS Round Table.

Sharon Stoltzman added that she attend a meeting in Los Angeles on the future of longterm care and supporting SB 562. She found the CalPERS training seminar to be quite an experience, listening to the PERS Board members.

Mary McDonnell added that she is a member of the ad hoc committee to elect Margaret Brown to the CalPERS Board, stressing the importance of getting CSR members to vote. President Behrens reported that the CSR Board has agreed to send postcards regarding the election to every member with instructions on how to vote and to remember to sign the ballot. He asked chapters to urge all their members to vote and to look for the postcard.

Susan Sears noted that because activity reports are sent in several weeks ahead of time, her report indicates she attended Chapter 13's meeting on October 16, which she missed due to the board workshop. She expressed her gratitude to members for their support during her time on the CSR Board -- she enjoyed knowing everyone. She reminded chapter presidents to send their inventory of CSR equipment the chapter owns to Sacramento, including all equipment, not just computers. Inventory sheets were distributed to those who needed them.

Keith Umemoto noted that the CARA convention included a social media workshop, which he thinks CSR should consider – training members to use social media to advocate for issues before us. He was also invited to be a part of the CARA Legislative Committee as representing CSR, an opportunity to have CARA support the bills that we support. Also, if we could get resolutions passed, we could have CARA members advocate for our issues.

Connie Lira noted that one chapter in District F has monthly meetings and she hasn't been able to get to all of them. She lost her husband in August and really appreciates the support she received and flowers sent in his memory.

Gaspar Luna Oliveira added that he attended Chapter 12's meeting on October 12 in Apple Valley. He was keynote speaker at a SEIU dinner meeting in San Diego and spoke about CSR; close to 100 people attended. All the chapters are doing a great job -- Chapter 17 had six legislative visits and Chapter 6 began to send out postcards with meeting dates. He encouraged everyone to consider using postcards, which seem to have increased attendance.

- **10.** Chief Financial Officer Report moved to agenda item 15B.
- 11. Blanning & Baker--Ted Toppin/Legislative Report moved to agenda item 14B.

12. Committee Report - Political Action Committee

Dick Mesa reported on the status of the CSR PAC, which gained 66 members. Membership has been maintained in the Candidates PAC and Issues PAC, and he urged members to contribute. At its meeting on October 25, the committee discussed possible candidates for open seats in preparation for the 2018 primary.

CSR 18/17/3 MOTION: Luna Oliveira, second by Hueg – that CSR support Senator Cathleen Galgiani for Board of Equalization Seat B. CARRIED.

13. Program Reports

The report from Headquarters included detailed presentations by Corinne Celentano, Dani Schenone and Jamee Villa.

Corinne Celentano, Program Specialist and Election Coordinator, noted that her responsibilities include attending CalPERS Round Table and Stakeholders and SCORE meetings and working with CSR Bylaws and Governing Rules and Health Benefit Committees. She is working on the upcoming CSR 2017 elections for District Directors D and E and 2018 elections for chapter officers and delegates, and statewide officers. She distributed handouts showing election timelines. An article on the District Directors election was in the October issue of the *State Retiree*, with a candidate consent form -- consent forms must be submitted by November 15. Ballots will be mailed out by December 1 and must be returned by January 2; ballots will be counted on January 3.

Concerning chapter elections, chapter presidents will be notified of their delegate count for their Nominations Committee meeting and will also receive a copy of the spiral bound election time table manual. Contact Corinne with any questions by email to CCelentano@CalRetirees.org. Information is also in the Governing Rules, which are available on line. Delegate Assembly will be held October 22 and 23, 2018. Although chapter presidents are now delegates, it was suggested that candidates also run for delegate in case they are not elected president. Chapters begin holding open nominations meetings December 1 and the last day to self-nominate is February 28. She will send an acknowledgment letter to all candidates. Chapter ballots will be mailed by April 20 with a May 21 deadline for return of ballots.

Any member in good standing is eligible to run for statewide office; officers to be elected by delegates at Delegate Assembly for terms running from 2018 to 2021. It was noted that statewide officers being elected by chapter president was a one-time thing in 2016.

Dani Schenone presented information on the Membership Program and CalPERS Benefits Education Events (CBEEs), handing out copies of the membership movement report. Current CSR membership is 36,603, with 756 associate members; 8 out of 26 chapters had growth. We lost 1,025 members to death, with 344 cancellations. She provided status updates on the Target Smart contact and CRM, where the Membership Department is updating the database. The CSR portal is being removed, and she asked that label requests and bad addresses be sent to her. Chapter presidents receive the membership list on the 9th of the month because when membership applications are received, we must confirm with PERS that they are receiving a warrant and that is on a monthly cycle. Rocco Paternoster addressed the issue of rollovers. Losing fair share fees does not affect rollovers, who are active members. But if we lose fair share fees, we will track to see if we lose active members, thus lose rollovers.

Concerning CBEEs, she sends an email to the chapter president, district director and chapter officers when a CBEE is scheduled for their area, letting them know what visit times are open. These CalPERS Benefits Education Events are for active employees to learn more about retirement. She then sends a list of volunteers to CalPERS. CSR received over 100 emails from interested state employees who attended a CBEE.

Discussing the results of chapter meeting promotions with emails and postcards, she noted the cost savings from a mass shell print – chapters can include the date of their meeting and location on the postcard, and other information if it fits. Goals for 2017-2018 include maintaining a CBEE presence, continuing to strengthen the list of retired annuitants, sending a new member packet to all new members on a monthly basis and obtaining chapter president signatures for letters.

Another handout was the updated Non-Disclosure Agreement. It is up to chapter presidents to furnish their officers with the Non-Disclosure Agreement form. Everyone who receives confidential information must have a NDA form on file with headquarters, and because the form has been updated, it is best for all to sign new NDAs.

Jamee Villa addressed the subject of communications. She oversees everything with CSR's logo: printing, social media, the *State Retiree* and the newsletter that goes out by email. We are continuously working to maintain a strong presence on Facebook, Twitter, and Linkedln. CSR has about 140 followers on Twitter, including some from CalPERS. Linkedln is a more business oriented site. The goal with Facebook ads is recognition, not a return on investment that can be seen. An ad placed on Facebook in January and February, asking people retired from the state to join, received 20,000 views. CSR's website was redesigned in September.

With CSR's E-Newsletter we are trying to get our message out to nonmembers and government officers. The 6,000 monthly subscribers include members, nonmembers and people who signed up at various events to just receive the newsletter. We can't blanket email, people must subscribe. Concerning CSR's email list, we are asking presidents to provide members' updated email addresses for the database. Communication goals for 2018 include increased communications to members, using social media to advocate CSR, gaining more influential followers, a strong editorial presence in the *State Retiree*, universal branding of promotional items and increasing advertising and E-Newsletter subscribers.

She showed samples of possible promotional items, including shirts, hats, lapel pins and car magnets. There was a request that lapel pins have magnets instead of pins, and President Behrens reported that he has authorized two car magnets for each chapter.

In response to a request for training on how to post information on Facebook, Mr. Paternoster said we are waiting for the vetting of programs by the board and will do training as much as we can.

Ms. Villa added that CSR is conducting a drive for people affected by the recent wildfires, coordinating with the Red Cross and other groups. Chapters can give the 7% of their budgets allowed for community relationship to this cause.

14. CalPERS -- Marcie Frost, Chief Executive Officer

Marcie Frost, with Brad Pacheco, Deputy Executive Officer, Communications and Stakeholder Relations, gave a presentation. Ms. Frost related that CalPERS is celebrating its 85th anniversary, and she will keep checking in to see if CalPERS can better serve members' needs. Concerning health care and the pharmacy vendor OptumRx, staff expected the first 90 days to be rough, but it came to a head in September with people talking about continuing problems with the formulary and customer service issues. In response, CalPERS put a plan of action into place in September and met with Optum's CEO to talk about problems. Some of the formulary and customer service issues have been resolved and things are now moving in the right direction. Starting in January, there will be a formulary for those 85 and older. New health plan rates increased about 2.3%. Medical inflation is difficult to keep up with and something CalPERS pays close attention to. There is a new option for 2018, a Silver Sneakers program as a free option.

She just returned from the annual education forum in Southern California, attended by about 800 employers this year. Employers are concerned about costs, and lowering CalPERS discount rates means more costs for employers. Most employers understand that assuming a 7.5% rate of return was a little high, so it is being implemented on an incremental basis over three years -- 7.25%, 7.37% and 7.5%. If CalPERS assumes a 7.5% return and only gets 6%, employers have to pay that 1.5% difference. CalPERS had a good year, with 11.2% returns; last year it was .61%, showing the volatility in the market. When CalPERS is 68% funded, a negative return is something hard to recover from.

The board did two more terminations of contracting agencies. They were voluntary terminations, and there will be benefit reductions for their retirees as they are not able to pay the full termination fee -- East San Gabriel is particularly problematic, with fraud in its billing source.

Legislative proposals will go to the board in December. CalPERS is implementing the fourth month of a five-year plan and looking for ideas to make reductions. This will be discussed in stakeholders meetings and she would love to hear members' ideas.

While voter turnout in the recent elections was disappointing with only 9.14% of eligible voters voting, Seat A has been certified and there will be a run-off for Seat B.

To a question regarding who determines what facilities participate in the Silver Sneakers program, Ms. Frost explained that it depends on the member's health plan, and she will follow up individually.

In response to a question on members experiencing problems getting ID cards for drug plans, she noted that CalPERS is taking feedback so that problems don't get repeated. Acknowledging that Caremark had a different formulary than OptumRx, staff did a

postmortem on the transition and is working to solve continuing problems – staff will keep on it, but there will always be problems with transition.

A question on problems with the transition from CVS to Optum noted that both plans have had problems caused by non-regulation of pharmacy benefit managers and encouraged support of AB 315 to require PBMs to become licensed in California. Under CVS Caremark, a medicine was \$5 at Costco; now,OptumRx said they don't have that medicine -- Costco has it, but not covered by insurance. Ms. Frost reported that the CEO of OptumRx will come before the board in November.

To a concern that PERS staff answering the phone don't have information about the workshop on November 13, Ms. Frost asked members to call her or Brad Pacheco if they ever hear from someone at the call center that their call cannot be escalated to a manager.

A question about the recent CalPERS election urged that CalPERS provide information about the experience with electronic and telephone voting.

14B. Blanning & Baker--Ted Toppin/Legislative Report

Ted Toppin reported that this legislative session was a good one. He is happy with the governor's approval of SB 17 (Hernandez) to bring transparency to prescription drug pricing practices. This bill, which was featured at Lobby Day, failed last year, the year before, and in 2014, requires drug companies to provide advance notice when they are going to increase prices and provide price justification for expensive new drugs. It also requires companies to give information on the cost of drugs as part of members' health plans. CSR should be very proud of the result. Another bill signed by the governor, AB 401 (Aguiar-Curry), which we first learned about on Lobby Day, requires remote dispensing site pharmacies to use a telepharmacy system, telephone consultations for members in medically underserved areas. AB 315 (Wood), concerning regulation of pharmacy benefit managers (PBMs) was put on the negative file in the last week of the session. Assemblymember Wood can bring it back next year, and it would be beneficial to see behind the curtain on how pharmacy benefit managers provide information to members.

The PAC Committee went over the candidates for the upcoming 2018 elections and will vet those candidates, primarily through questionnaires. Six of the statewide offices will be open, and the big seat is the governor -- all other seats combined don't have the power of the governor. Governor Brown has 14 months left in office and can do good things, like put \$6 million into the PERS Fund, or bad things. The six major candidates are Democrats Gavin Newsom, John Chiang, Antonio Villaraigosa, Delaine Eastin, and Republicans John Cox of San Diego and Travis Allen, Orange County Assemblymember. On the question of where these candidates stand in polling and fundraising, Gavin Newsom was the top fundraiser for 2017 with \$60 million as of July 1; John Chiang had \$9 million, Anthony Villaraigosa had \$7 million, and the others had less. Polling of likely voters showed Newsom at 16, Cox at 11, Villaraigosa at 10, Allen at 9, Chiang at 7 and Eastin at 4. The legislature will be back on January 3, 2018 for the second year of the session; the governor's budget is due on January 10; and Lobby Day will be in April again.

15. Committee Reports

15A. Health Benefits Committee

Larry Woodson reported that CSR's Health Benefits Committee has held three meetings since the last CSR Board meeting, including a statewide conference call. Committee members are in regular attendance at CalPERS committee meetings, where they provide public comment. Testimony concerning OptumRx received positive results from the board and staff, and he hopes the trend continues. Members also attend CalPERS Stakeholders and Round Table meetings. At the California Health Care Summit held on September 12, "Strategies for Member Quality of Care and Coverage," Diana Dooley, Secretary of Health and Human Services, was keynote speaker; John Prince, CEO of OptumRx, was also a speaker. He gave a written report to headquarters. He will be attending the CalPERS Pension and Health Benefits Committee meeting in November regarding the practice of pharmacy benefits managers in setting costs and customer prices, and the "clawed back" concept that prevents pharmacies from telling consumers that they can get the drug for much cheaper if they don't go through their health plan. That is another way for PBMs to make a lot of money, and he raised that issue with Kathy Donneson, Chief of the CalPERS Health Plan Administration Division.

15B. Finance Committee/Chief Financial Officer Report

Jerry Fountain reported that CSR year-to-date revenue is \$2,307,686 and program expenses are \$1,543,000. Expenses include \$34,000 a month for CSEA services such as Accounting, IT, Membership and Administration. CSR puts \$1.00 per member a month into the Issues PAC, which averages \$35,100 each month. Current balances are approximately \$468,195 for IPAC and \$457,984 for CPAC.

CSR currently has approximately \$803,408 in cash and money market accounts and \$1,779,714 in investments. Based on current activity, CSR has enough reserves to cover approximately one year of activity. CSR budgeted a surplus of \$43,167 for this hear; current surplus is approximately \$151,115.

It was agreed that each board member, finance committee member and chapter president would be provided with budget information, and Mr. Fountain will look into providing information at future board meetings.

Varon Smith, Investment Committee Chair, reported on CSR's investments with Edward Jones, noting that in a survey of thousands of female employees at companies across the country to determine the 100 best places to work, Edward Jones came in third. He reviewed the summary of Edward Jones accounts year to date, noting that returns went up \$27,000 in three weeks. Total returns were \$124,443, with a total value of \$2,526,168.

15B(1) Governing Rules Section 5.06 Chapter Grants

CSR 19/17/3 MOTION: Fountain, second by Jimemez – that the CSR Board approve the amendments to Governing Rules Section 5.06 recommended by the Finance Committee. CARRIED.

15B(2) Governing Rules Section 8.00 Chapters

CSR 20/17/3 MOTION: Fountain, second by Luna Oliveira – that the CSR Board approve the amendments to Governing Rules Section 8.07 and the deletion of Section 8.08 (2) Audit Committee. CARRIED.

15B(3) Governing Rules Section 12.01 Finance Committee

CSR 21/17/3 MOTION: Umemoto, second by Jimenez – that the CSR Board approve the amendments to Governing Rules Section 12.01 Finance Committee. CARRIED.

Concerning chapter budgets, another page has been added to the current one-year budget form, with instructions on how to fill out the form. Chapters can allocate 7% of their income for community relations; chapters which choose to use the community relations budget item must enter a number.

15C. Membership Committee

Merilee Colton reported on the committee's October 25 meeting, noting that the updated roster will be sent out by e-mail. Winners of \$50 in the drawing of recruiters were Larry Long, Christie Hordyk, Ted Santos, Sherrie Perez and Claudine Edwards-McDougall.

15D. Bylaws and Governing Rules Committee -- moved to item 7B.

16. Grants Report

The grants report, including the tracking log, was included in the agenda material. A request for a \$2,000 grant from Chapter 6 was reviewed and denied in August 2017. Stephanie Hueg asked chapters to keep in mind that grants are for purposes of our membership and protecting our health benefits and pensions.

17A. Presidents' Forum

Forum Chair Christy Christensen-Fountain distributed a printed report of the Forum's October 25 meeting, noting that all chapters were represented and activity reports were received from 21 out of 26 chapters. There was discussion on ways chapters could promote and encourage voting to support Margaret Brown for seat B on the CalPERS Board, and on motivating people to get out the vote. There was also discussion on creating a list of activities that chapters may do within their chapters. The list will be included in the Presidents Forum minutes.

Rocco Paternoster responded to questions concerning the Non-Disclosure Agreement NDA form, emphasizing that at the chapter level, only the chapter president receives membership information. CSR guards its membership information and asks that chapters do the same. Presidents can email membership information only to members who have an NDA statement on file. The NDA form will be added to forms on the CSR website.

17B. Report on CSEA Board of Directors Meeting

President Behrens reported that all CSEA Board members attended the October 7, 2017 meeting except SEIU members, who went to a different meeting that day. Golden One

has decided to sell its half of the 1108 "O" Street building, and our best option is probably to take our half of the building and parking lot and look for another building. ACSS, CSR and CSEA Benefits and other staff agree on going to another building and are waiting for CSUEU to decide. He will be meeting with presidents of the other affiliates to come up with a deal that will work for the four affiliates and CSEA and will keep us posted. We are looking for a building 8 to 10 miles away with enough room for meetings and parking.

17C. Unscheduled Items – There were no unscheduled items.

18. What's On Your Mind?

President Behrens reported that the CSEA Benefits representative was available in the back of the room for individual questions. Carol Bowen, who represents CSR on the CSEA Member Benefits Committee, presented a detailed printed report, urging chapters to tell their members about available benefits. Great deals include Emergency Assistance Plus (EA+) for only \$7 a month, to protect your family with travel, medical and emergency transportation services. EA+ is available to associate members as well as active members.

Dick Mesa made a correction to his Board District Responsibility chart, which showed the wrong total for Chapter 23 CPAC members. Jenny Hayden presented the new Veterans Resource book. Diane Whorton asked how decisions are made on what information from chapters goes into the *State Retiree*. Concerning proposed articles on lost members, Mr. Paternoster explained that 114 members of CSR die each month – while the *State Retiree* has a section that highlights members, we are constrained by space and timeliness, and the last issue had to include information on open enrollment. There was a suggestion that additional information could possibly go into the email newsletter.

President Behrens presented special CSR crystal glasses to outgoing District Directors Susan Sears and Keith Umemoto, thanking them on behalf of the CSR Board for their service and leadership. He announced that the November 29 meeting with the chapter presidents had been cancelled and will be rescheduled in January.

19. Adjourn -- The meeting was adjourned at 3:35 p.m.

Tim Behrens President

Date February 22, 2018

Agenda Item: 9

Title: Executive Vice President Activity Report

Information

Presented by: Stephanie Hueg

Background: The following is a summary of my activities from October 2017

to February 2018.

<u>Date</u>	Activity	Location
Nov 3	CalPERS Committee items preview	Teleconference
Nov 9	Stakeholders	Sacramento
Nov 29	CSR Board training	Sacramento
Nov 30	Chapter 5 meeting, speaker	Jackson
Dec 2	Chapter 165 meeting	Sacramento
Dec 5	Chapter 20 meeting, speaker	Burbank
Dec 7	Chapter 23 meeting, speaker	San Jose
Dec 8	Chapter 3 meeting, speaker	San Francisco
Dec 14	Chapter 14 meeting, speaker	Chico
Dec 18	SCORE	Sacramento
Dec 19	CalPERS PHBC	Sacramento
Dec 20	CalPERS Board	Sacramento
Jan 3	HBC Committee	Teleconference
Jan 5	CalPERS Committee items preview	Teleconference
Jan 8	CSR Board training	Sacramento
Jan 9	CalPERS Retiree Roundtable	Sacramento
Jan 11	PPIC Travis Allen discussion	San Francisco
Jan 16-17	CalPERS offsite Board Meeting	Petaluma
Jan 29	CSR/Committee Chairs Meeting + Training	Sacramento
Feb 1	PPIC John Chiang	San Francisco

Feb 7	Chapter 34, speaker	Fountain Valley
Feb 8	CalPERS Stakeholders	Sacramento
Feb 12	SCORE	Sacramento
Feb 13	CalPERS PHBC	Sacramento
Feb 14	CalPERS Board Meeting	Sacramento
Feb 20	CSR Board & Presidents Meeting	Sacramento
Feb 21	CSR Committee Meetings	Sacramento
Feb 22	CSR Board Meeting	Sacramento

February 22, 2018 Date

Agenda Item: 9

Chief Financial Officer Activity Report Title:

Information

Presented by: **Jerry Fountain**

The following is a summary of my activities from November 2017 through February 2018. Background:

Date	Activity	Location
Nov 8	CSEA 401K Meeting (Headquarters)	Sacramento
Nov 9	Stakeholders Meeting (CalPERS)	Sacramento
Nov 11	Chapter 11 Fresno Veteran's Parade	Fresno
Nov 12	Reception / John Chiang for Governor	Sacramento
Nov 13	CalPERS / SCORE	Sacramento
Nov 14	CalPERS Health Benefits Meeting (a.m.)	Sacramento
Nov 14	CSEA Accounting (Headquarters) (p.m.)	Sacramento
Nov 15	CalPERS Finance Meeting	Sacramento
Nov 16	CSR Chapter 5 Meeting	Modesto
Nov 17	CSR Chapter 16 Meeting	Stockton
Nov 27	CSR Chapter 11 Volunteer Meeting	Fresno
Nov 29	CSR BOD / Facilitator Meeting	Sacramento
Dec 2	CSR Chapter 11 Holiday Meeting	Fresno
Dec 4	CSR Chapter 2 Holiday Meeting	Sacramento
Dec 5	CSR Chapter 20 Holiday Meeting	Sun Valley
Dec 6	CSR Chapter 34 Holiday Meeting	Fountain Valley
Dec 7	CSR Chapter 17 Holiday Meeting	San Diego
Dec 8	CSR Chapter 6 Holiday Meeting	San Bernardino
Dec 9	FORCE Holiday Meeting (Fresno Organization of Retired County Employees)	Fresno
Dec 13	CSR Chapter 12 Holiday Meeting	Lancaster

Dec 14	CSR Chapter 35 Holiday Meeting	Porterville
Dec 18	CalPERS / SCORE	Sacramento
Dec 19	CalPERS Health Benefits Meeting	Sacramento
Dec 20	CalPERS Finance Meeting	Sacramento
Dec 20	CSEA Meeting (Headquarters) 1430 Hrs.	Sacramento
Dec 20	SEBC Meeting (Headquarters) 1730 Hrs.	Sacramento
Jan 6	CSR BOD / Facilitator Meeting	Sacramento
Jan 9	Retiree Roundtable Meeting (CalPERS)	Sacramento
Jan 16	Chapter 21 Meeting	Napa
Jan 17	CalPERS Pension & Health Benefits Meeting	Petaluma
Jan 18	Stakeholders Meeting (CalPERS)	Sacramento
Jan 25	Chapter 10 Meeting	San Luis Obispo
Jan 29	CSR BOD / Facilitator Meeting	Sacramento
Feb 8	Stakeholders Meeting (CalPERS)	Sacramento
Feb 12	CalPERS / SCORE	Sacramento
Feb 13	CalPERS Health Benefits Meeting	Sacramento
Feb 20	CSR BOD / Chapter Presidents / Facilitator	Sacramento
Feb 21	CSR BOD / Committee Meetings	Sacramento
Feb 22	CSR Board of Directors Meeting	Sacramento

Date February 22, 2018

Agenda Item: 9

Title: Vice President Activity Report

Information

Presented by: Jay Jimenez

Background: The following is a summary of my activities from November

2017 through February 2018.

Date	Activity	Location
Nov 8	Chapter 34 Meeting	Santa Ana
Nov 9	Chapter 6 Meeting	San Bernardino
Dec 6	Chapter 34 Meeting	Fountain Valley
Jan 8	BOD Workshop (Conference Call)	Sacramento
Jan 10	Chapter 34 Meeting	Santa Ana
Jan 18	Chapter 6 Executive Committee	San Bernardino
Jan 29	BOD, Committee Chairs Meeting	Sacramento
Feb 1	Chapter 17 Meeting	San Diego
Feb 8	Chapter 6 Meeting	Fontana
Feb 14	Chapter 34 Meeting	Fountain Valley
Feb 19-23	BOD and Committees Meetings	Sacramento
Feb 28	Chapter 12 Meeting	Hesperia

February 22, 2018 Date

Agenda Item: 9

District Board Member Activity Report Title:

Information

Presented by: **Sharon Stoltzman, District A Director**

The following is a summary of my activities from November 2017 through February 2018. Background:

Activity	Location
District A Recruitment Lunch meetings	Los Angeles
Chapter 9 meeting	La Mirada
Chapter 4 meeting	Culver City
Chapter 20 (dark)	
CSR BOD / Facilitator Meeting	Sacramento
Chapter 20 Meeting and Holiday Party	Sun Valley
Chapter 9 Meeting and Holiday Party	La Mirada
Chapter 4 Meeting and Holiday Party	Los Angeles
CSR BOD / Facilitator Meeting (absent)	Santa Monica
Chapter 9 Nominations meeting	La Mirada
Chapter 4 Nominations meeting	Culver City
Chapter 20 Nominations meeting	Northridge
District A – Memorial Service for Ethel Watson Chapter 4 VP	Los Angeles
CSR BOD / Facilitator Meeting	Sacramento
Chapter 9 meeting	La Mirada
CSR BOD / Facilitator Meeting	Sacramento
CSR Committee Meetings	Sacramento
Board of Directors meeting	Sacramento
	District A Recruitment Lunch meetings Chapter 9 meeting Chapter 4 meeting Chapter 20 (dark) CSR BOD / Facilitator Meeting Chapter 20 Meeting and Holiday Party Chapter 9 Meeting and Holiday Party Chapter 4 Meeting and Holiday Party CSR BOD / Facilitator Meeting (absent) Chapter 9 Nominations meeting Chapter 4 Nominations meeting Chapter 20 Nominations meeting District A – Memorial Service for Ethel Watson Chapter 4 VP CSR BOD / Facilitator Meeting Chapter 9 meeting Chapter 9 meeting CSR BOD / Facilitator Meeting CSR BOD / Facilitator Meeting CSR BOD / Facilitator Meeting CSR Committee Meetings

Date February 22, 2018

Agenda Item: 9

Title: District Board Member Activity Report

Information

Presented by: Susanne Paradis, District B Director

Background: The following is a summary of my activities from October 28,

2017 through February 22, 2018.

My activities since the October 2017 Board meeting have focused on three areas:

1) Becoming familiar with Chapter leadership and activities of the 4 chapters in District B; working with Chapter leadership to solve problems; coordinating CSR assistance to chapters; and providing information at Chapter meetings about CSR governance and operations, CalPERS programs and issues.

- 2) Attending CalPERS meetings to obtain current information about CalPERS benefits, procedures, and new developments in benefit administration for communication to chapters with a focus on disseminating information about benefits information of critical concern to CSR members.
- 3) Attending Board workshops focused on the undertaking of a process to adopt principles of good governance. This includes clarity of roles with the organization, as well as clarity of mission and aligning the organization to advance that mission.

Date	Activity	<u>Location</u>
Nov 8	CSR Board call RE: Chapter Grant	Teleconference
Nov 29	CSR Board workshop	Sacramento
Dec 7	Chapter 10 Exec. Bd. meeting	San Luis Obispo
Dec 13	Chapter 36 membership meeting	Santa Cruz
Dec 21	Chapter 26 membership meeting	Bakersfield
Jan 8	CSR Board workshop	Sacramento
Jan 9	CalPERS Roundtable	Sacramento
Jan 11	Chapter 36 Nominations Comm.	Salinas
Jan 18	Chapter 26 membership meeting	Bakersfield
Jan 25	Chapter 10 Membership meeting	San Luis Obispo
Jan 29	CSR Board workshop w/Comm. Chairs	Sacramento

Feb 8	CalPERS Stakeholders	Sacramento
Feb 14	Chapter 31 Membership meeting	Ventura
Feb 15	Chapter 36 membership meeting	Soledad
Feb 20	CSR Board workshop w/Chapter Presidents	Sacramento
Feb 21	CSR Committee meetings	Sacramento
Feb 22	CSR Board meeting	Sacramento

Date February 22, 2018

Agenda Item: 9

Title: District Board Member Activity Report

Information

Presented by: Mary McDonnell, District C Director

Background: The following is a summary of my activities from November

2017 through February 2018.

Date	Activity	Location
Nov 9	Stakeholders	Sacramento
Nov 13	CalPERS Meetings	Sacramento
Nov 29	Board workshop	Sacramento
Dec 2	Chapter 11	Fresno
Dec 6	Chapter 1	Alameda
Dec 7	Chapter 23	San Jose
Dec 8	Chapter 3	San Francisco
Dec 13	Chapter 14	Chico
Dec 14	Stakeholders	Sacramento
Dec 18	SCORE	Sacramento
Dec 19-20	CalPERS meetings	Sacramento
Jan 8	Board workshop	Sacramento
Jan 9	CalPERS roundtable	Sacramento
Jan 16	Chapter 23	San Jose
Jan 17-18	CalPERS meetings	
Jan 29	CSR Board workshop	Sacramento
Feb 12	Score	Sacramento
Feb 13-14	CalPERS meetings	Sacramento
Feb 16	Chapter 3	San Francisco

Date February 22, 2018

Agenda Item: 9

Title: District Board Member Activity Report

Information

Presented by: S.E. Riazi, District D Director

Background: The following is a summary of my activities from November

2017 through February 2018.

Date	Activity	Location
Nov 29	CSR Board Meeting	Sacramento
Dec 7	Orientation w/Corinne, Renee and Rocco	Sacramento
Dec 13	Chapter 14 Meeting	Chico
Dec 18	Chapter 13 Meeting	Redding
Dec 20	Meeting with IT to pick up IPad	Sacramento
Jan 8	CSR Board Meeting	Sacramento
Jan 29	CSR Board workshop w/Comm. Chairs	Sacramento
Feb 20	CSR Board workshop w/Chapter Presidents	Sacramento
Feb 21	CSR Committee meetings	Sacramento
Feb 22	CSR Board meeting	Sacramento

Date February 22, 2018

Agenda Item: 9

Title: District Board Member Activity Report

Information

Presented by: Keith Umemoto, District E Director

Background: The following is a summary of my activities from

October 2017 – February 2018.

Date	Activity	Location
Oct 16	BOD Workshop	Sacramento
Oct 23	BOD Meeting	Sacramento
Oct 24-26	BOD Meeting/Committee Meetings	Sacramento
Oct 29	BOD Workshop	Sacramento
Nov 8	BOD Conference Call	
Nov 13-15	CalPERS	Sacramento
Nov 29	BOD Workshop	Sacramento
Dec 2	Chapter 165 meeting	Sacramento
Dec 4	Chapter 2 meeting	Sacramento
Dec 5	Chapter 15 meeting	Auburn
Dec 13	Chapter 14 meeting	Chico
Dec 18	SCORE meeting	Sacramento
Dec 21	Chapter 165 meeting	Medford
Jan 8	Chapter 2 meeting	Sacramento
Jan 16-17	CalPERS Offsite	Petaluma
Jan 18	CA Retirement Security	Sacramento
Jan 29	BOD Workshop	Sacramento
Feb 5	Chapter 2 meeting	Sacramento
Feb 6	Chapter 15 meeting	Auburn
Feb 7	Chapter 165 meeting	Sacramento

Date February 22, 2018

Agenda Item: 9

Title: District Board Member Activity Report

Information

Presented by: Connie Lira, District F Director

Background: The following is a summary of my activities from November

2017 through February 2018.

Date	Activity	Location
Nov 1	Chapter 16 Executive Meeting	Stockton
Nov 9	Chapter 35 Meeting	Porterville
Nov 14	Annual CalPERS Breakfast CalPERS Pensions & Health Care committee meeting	Sacramento
Nov 16	Chapter 5 Meeting	Modesto
Nov 17	Chapter 16 Meeting	Stockton
Nov 29	CSR BOD Workshop	Sacramento
Nov 30	Chapter 5 Meeting	Jackson
Dec 1	Chapter 11 Holiday Meeting	Fresno
Dec 4	Chapter 2 Holiday Meeting	Sacramento
Dec 14	Chapter 35 Holiday Meeting	Porterville
Jan 8	CSR BOD Workshop	Sacramento
Jan 9	CalPERS Retiree's Roundtable	Sacramento
Jan 11	Chapter 35 Nominating Meeting	Porterville
Jan 18	Chapter 5 Nominating Meeting	Modesto
Jan 19	Chapter 16 Nominating Meeting	Stockton
Jan 29	CSR BOD Workshop	Sacramento
Feb 7	Chapter 11 Nominating Meeting	Fresno
Feb 8	Chapter 35 Meeting	Porterville
Feb 13	CalPERS Pensions & Health Care Committee	Sacramento

Feb 20	CSR BOD/Pres Training	Sacramento	
Feb 21	CSR Committees	Sacramento	
Feb 22	CSR Board of Directors Meeting	Sacramento	

Date **February 22, 2018**

Agenda Item: 9

District Board Member Activity Report Title:

Information

Presented by: **Gaspar Luna Oliveira, District G Director**

The following is a summary of my activities from November 2017 through February 2018. Background:

Activity	Location
CSR Board of Directors Workshop	Sacramento
Chapter 34 Membership Meeting	Fountain Valley
Chapter 17 Membership Meeting	San Diego
Chapter 6 Membership Meeting	San Bernardino
Chapter 12 Membership Meeting	Lancaster
CSR Board of Directors Workshop	Sacramento
Chapter 34 Membership Meeting	Santa Ana
Speaker, CA School Employee Assoc. Council #5054	San Diego
Chapter 6 Executive Board Meeting	San Bernardino
CSR Board of Directors Workshop	Sacramento
Chapter 17 Membership Meeting	San Diego
Chapter 34 Membership Meeting	Fountain Valley
Chapter 6 Membership Meeting	Fontana
CSR BOD Meeting & Committee Meetings	Sacramento
Chapter 12 Membership Meeting	Hesperia
	CSR Board of Directors Workshop Chapter 34 Membership Meeting Chapter 17 Membership Meeting Chapter 6 Membership Meeting Chapter 12 Membership Meeting CSR Board of Directors Workshop Chapter 34 Membership Meeting Speaker, CA School Employee Assoc. Council #5054 Chapter 6 Executive Board Meeting CSR Board of Directors Workshop Chapter 17 Membership Meeting Chapter 34 Membership Meeting Chapter 34 Membership Meeting Chapter 6 Membership Meeting CSR BOD Meeting & Committee Meetings

Chief Financial Officer Report

Jerry Fountain

CSR Financial Operating Results – December 2017

As of December 31, 2017, CSR has received revenue in the amount of \$3,090,248, which exceeded budget revenue by approximately \$123K.

As of December 31, 2017, CSR has recognized a net surplus of \$321,789 with a budgeted surplus of \$43,167 for 2017. Total expenditures for this year total \$1,946,264, which is below the total budgeted expenditures for 2017 by approximately \$164K. Please note that approximately \$67K of Lobby Day expenditures as well as approximately \$11K of PAC Committee expenditures was reimbursed by the Issues PAC and applied in the 2017 budget year.

CSR's cash, money market, and investment balances held at Wells Fargo and Edward Jones at December 31, 2017 is approximately \$2.7 million.

Grant Report

February 22, 2018

We received a grant request from Chapter 6 which the board reviewed, spoke with the available chapter officers in person. After reviewing the records submitted the grant was denied.

It appears that the purpose of Chapter Grants need to be reviewed. Please find included excerpts of 5.06 of the governing Rule for chapter grants updated in 2017. I'd like to remind our chapter officers that these requests are designed to help chapters with unexpected expenses and that a chapter budget must be reviewed to determine if monies can be moved around to help with the unexpected expense. When the chapter members have approved the amended budget and there is a shortfall they must approve a grant request. This can be done by the executive officers but letting your members know their chapter financial situation is always best practice.

Be advised that some board members may request additional documentation if they need a more complete picture of a chapter financial situation and the need for the request.

All this being said, if a chapter needs help our CFO is always available to assist as well as your board/district director. They can help chapters determine if they have a need or just need to hold a meeting and adjust their budgets. They are also available to assist with the application process if the members agree the chapter has an unexpected need.

I also would like to remind our Chapter's that is also good practice to request the grant prior to the need/crisis but not too far out in the future.

"The amount of a chapter grant will depend upon substantiated need. The funds awarded can only be used on the need for which they were awarded. The amount awarded per chapter shall not exceed \$2,000 per grant for each fiscal year. Chapters may not be awarded more than \$3,000 per fiscal year. A chapter may not request a grant if they have more than \$12,000.00 in chapter funds. The Board of Directors shall consider a chapter request for emergency funding for unforeseen expenses beyond the chapter's control. (CSR Bd 6/27/17)

Procedure for Requesting a Grant:

The request for a grant is to be sent to the CSR Office for staff review marked Grant Request.

The request must:

- (1) Be submitted on the proper form;
- (2) Set forth the details of the need for the grant, including estimated cost and time frame; (CSR Board 6/27/17).
- (3) Accompany a complete chapter budget to include current revenue, expenditures, a statement of receipts and disbursements for the current year, and additional amount needed to fund the program for which the grant has been requested. The request must also include the total net worth of the chapter including all savings accounts, CDs, etc:
- (4) Copy of minutes from the last chapter meeting where members present agreed to the request of a chapter grant or a copy of minutes from the chapter's executive committee meeting where members present agreed to the request of a chapter grant.
- 5) When the Board approves a chapter grant, they will notify the CFO and report their recommendation out at the next regularly scheduled Board meeting. The CFO will issue a check for the chapter as requested.

When the chapter has finished the project for which it requested grant money, they will submit a final report of how the money was spent. They will report any issues arising during the report periods. If there is any unspent money, the chapter will return it to CSR. (CSR Bd 6/27/17)"

Stephanie Hueg
CSR Executive Vice President
Chapter Grant Coordinator

CALIFORNIA STATE RETIREES PRESIDENTS' FORUM

MINUTES

Hilton Arden West, Sacramento October 25, 2017

The meeting was called to order at 1:40 p.m. by Chair Christy Christensen-Fountain, noting that the Halloween decorations were by Barbara Powers and Marta Zaragoza gifted the presidents with treat bags. The Pledge of Allegiance was led by Barbara Powers.

Roll Call: Chapter presidents or designees present were: (1) Carol Bowen, (2) Phyllis Johnson (designee), (3) Skip Charbonneau, (4) Marta Zaragoza, (5) Barbara Powers, (6) Linda Ochoa (designee), (8) Veronica Avila, (9) Raelene Allard, (10) Vic Martinez, (11) Christy Christensen-Fountain, (12) Caryl Cole, (13) Warren Slaughter (designee), (14) S. E. Riazi, (15) Joanne Stewart, (16) Evelyn Poppa-Mckenna, (17) Diane Whorton, (19) Skip Hulet, (20) Cora Okamura, (21) Donald Lehnhoff, (23) Bobbi Estrada, (26) Al Fillon, (31) V. Raylene Laverentz, (34) Jenny Hayden, (35) Lou Flores, (36) Marilyn Hamilton, (165) David Phillips.

<u>Acknowledgement of Special Guest</u> – Ms. Christensen-Fountain acknowledged Marilyn Hamilton as CSEA Past President and welcomed her as a new chapter president.

Approval of June 28, 2017 Minutes

MOTION: Lehnhoff, second by Estrada – that the minutes of June 28, 2017, be accepted as written. CARRIED.

<u>Chapter Reports</u> – Four CSR district representatives had all of their chapters submit reports: Susan Sears, Keith Umemoto, Connie Lira and Susan Stoltzman. There was a 84% response, and Ms. Christensen-Fountain thanked presidents who sent reports. She noted that they need only report what their chapter did between the last board meeting and this one, just a list of activities and dates – chapter meetings, speakers and, if they want, how many attended.

Concerning the survey sent to chapter presidents, Mr. Paternoster explained that the board assigned staff to create a template of information they want from the chapter presidents. After feedback that the earlier electronic survey was difficult to complete, a paper survey was sent out, resulting in just 10 responses out of 26. To a question on the value of a survey since chapters send their minutes to headquarters, President Behrens

reported that a form is being developed which chapters can use to plug in the information for their reports. The board wants to be able to share information with all chapters, such as how they find a place for a meeting, how to get people to come to meetings, how to get good speakers who will provide meaningful information. President Behrens asked presidents to come up with ideas for the November 29 joint meeting with the board on working together on membership and getting our CSR brand out. Mr. Paternoster reported that the board started making structural changes to the organization over a year ago – how statewide officers are elected, how much money chapters can keep, and uniform marketing practices. Most of the changes have been invisible, done by staff. The board retained a professional facilitator, working with the board, cleaning up governance. The next step is getting input from everyone and getting everybody on the same page, running like a business, with uniformity in our priorities to protect pensions and health care. He stressed that we are all one team, and the board is trying to get members' input on what the board can do to help chapters function.

Brainstorming Best Practices of Chapters

Chapters were asked to share their five best practices, such as free meals.

Chapter 1 – door prizes, wine and candy.

Chapter 2 – welcome new members by greeting them at the door, asking what agency they retired from, and seating them at a table with others from that agency.

Chapter 3 – CalPERS candidate as speaker.

Chapter 4 – pro-active.

Chapter 5 – consistency in meeting location.

Chapter 6 – gift exchange at holiday luncheon.

Chapter 8 – annual barbeque, also door prizes and state senator as speaker.

Chapter 9 – friendly-outgoing.

Chapter 10 – CHP senior driving

Chapter 11 – has 47 volunteers, with 17-18 who come to work on projects.

Chapter 12 – have members bring nonperishable food items to the holiday meeting and receive one ticket for each item for a drawing.

Chapter 13 – members track each other. Give \$25 a month away in phone tickets. Good Christmas party and annual picnic, plus good information from district director. Speakers on garbage and recycling and lifelong learning got great responses.

Chapter 14 – work with district director on yearly picnic

Chapter 15 – reimburse money as soon as possible.

Chapter 16 – presentations on senior driving and fire prevention, including a truck from the fire department. In locating speakers, be open to input from members.

Chapter 17 – good communication with all chapter members through newsletter, website and email, plus ongoing topic on preparing for the future, speakers on estate planning.

Chapter 19 – district director has made every meeting with all the latest information from headquarters. We run a tight ship – haven't received a check from headquarters for three years.

Chapter 20 – committed and involved leaders.

Chapter 21 – congressional and state legislative speakers.

Chapter 23 – raffles permit, raising money for charity. With raffle permit, can only use 10% for administration, plus must open a separate bank account; cannot co-mingle with dues money.

Chapter 26 – speakers on issues of interest to senior concerns.

Chapter 31 – team work.

Chapter 34 – team never hesitates to help out, supports activities

Chapter 35 – Up-to-date information from CalPERS, with Tim Behrens at meetings, and money door prizes.

Chapter 36 – interesting speakers.

Chapter 165 – drawing for \$50 for donation to member's charity of choice, then invite representative from that charity to speak.

CalPERS Board Election

CSR has a chance to elect Margaret Brown for Seat B and the CSR Board will discuss sending a card to all members, urging them to vote for her. There will be an article on her in the next *State Retiree* – members with questions can be referred to that article. CSR also has information on social media. It was suggested that the card mention that she is an associate member of CSR and that C-Schools has endorsed her. Ballots will go out on November 10 and must be returned by December 11. Chapter 11 had 25 volunteers phone banking 1200 people – make sure that volunteers who receive the chapter roster sign a non-disclosure statement. Members were also urged to talk to people they know who worked for a city or county. Other suggestions were attending town hall meetings and worksite meetings of public employees who pay into CalPERS, and posting to Facebook or other social media.

Chapter Equipment

At the last board meeting, chapters were asked to send lists of their IT equipment to headquarters, and chapters were urged to complete their inventories so headquarters can arrange for bulk purchasing and training on subjects such as pdf's and Adobe. Equipment lists must be kept up to date for accurately tracking the age of equipment. The inventory form is available on the CSR website.

OptumRx

On the subject of prescriptions, Skip Hulet reported that his wife's thyroid medication went from a \$10 co-pay to \$40, and he heard from a member whose prescription had increased from \$20 to \$150. The OptumRx phone number is (855) 505-8106, and an OptumRx representative was at a table outside the meeting room for members with individual questions. Ms. Christensen-Fountain reported that a representative came to their chapter meeting and was very helpful.

Email Scam

Raylene Laverentz reported on a scam problem with someone sending an email purportedly from her chapter secretary, asking that an urgent check to be sent. Chapters were urged to be aware and protect themselves, and to never open an attachment unless they are sure they know who the email is from.

The meeting was adjourned at 3:25 p.m.

Jerilyn Johnson

Acting Secretary